Kite[®] Multifactor Authentication

To protect student Personally Identifiable Information (PII), we will be implementing Multifactor Authentication (MFA) when logging into Educator Portal.

WHY WE'RE IMPLEMENTING MFA

MFA adds an additional layer of security by requiring users to provide two or more verification factors to gain access to systems and applications. This significantly reduces the risk of unauthorized access, even if a password is compromised.

Stronger Security: Passwords alone are often not enough to protect against phishing, brute-force attacks, or data breaches. MFA provides an additional layer of protection.

Compliance Requirements: MFA is becoming an industry standard to protect sensitive data and systems.

Mitigating Account Compromise: Most data breaches involve compromised credentials. MFA helps to block unauthorized logins and alert users of suspicious activity.

HOW IT WILL WORK

After entering your password, you will receive an emailed code that must be entered to successfully login to Educator Portal. This code is active for 30 minutes. After 30 minutes, a new code will need to be requested.

These changes will go into effect starting July 25th, 2025. It will be iteratively rolled out starting with emailed code and evolving into an option for the codes to be sent to your cell phone.

Starting the 25th, we ask that you proactively enter staff cell phone numbers so that users can transition to the cell phone option, if desired, once the text feature is implemented.

Further information will be available in the 2026 Educator Portal manual upon its release.

If you have any questions, please don't hesitate to reach out to the Kite Service Desk at 855-277-9751 or kite-support@ku.edu.